Christian Ignacio

UX Designer & Researcher

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Education

University of Washington I Bothell, WA

September 2015 - June 2020

B.A, Interactive Media Design

Designed and developed projects using user-centered design process. Relevant Courses: Fundamentals of Web Media Technology, Issues in Media Studies, Introduction of Interactive Media, Usability & User-Centered Design, Foundations of Interaction Design, Explorations in Human Centered Design, Digital Art and New Media: History, Theory and Practice.

Work Experience

Kroger QFC I Seattle, WA - Front End Cashier

April 2017 - Present

- Portray excellent communication skills to successfully connect/interact with customers, employees and management.
- Processed transactions quickly and efficiently while providing outstanding customer service and a friendly shopping experience.

Interaction Design Association I Bothell, WA - Chair of Marketing

December 2019 - June 2020

- Helped build a design community at the University of Washington Bothell by hosting technical workshops to expand people's skillsets.
- Worked with planning IxDA events and officer recruitment.

Bloodworks Northwest I Seattle, WA - Mobile Design Intern

October 2019 - December 2019

- Worked with the Bloodworks Volunteer Services Program Manager in updating the user interface of their existing mobile app.
- Conducted user research from volunteers and ambassadors to improve the training material of the Bloodworks Coordinator Kit.

Friends of Youth I Redmond, WA - Research Intern

March 2019 - June 2019

- Worked with Volunteer Program Manager to grow awareness of homeless youth in the greater Seattle area.
- Produced a video that highlights the organization's Host Home Program to recruit potential hosts.

Skills

Design

Wireframes Storyboards Interaction Design Mobile Design Game Design

User Research

Ethnographic Research Interviews & Surveys Usability & Concept Testing Qualitative Media Analysis

Programming

HTML & CSS Objective-C Java C#

General

Empathy
Communication
Time Management
Organization
Flexible

Tools

Adobe Illustrator Adobe XD Unity Blender Xcode